

Victorian locations and NES Consultant Staff Profiles

Referrals

Email: workcare@apm.net.au

Phone: 1300 967 522

Updated 8 August 2025



APM WorkCare Victorian locations

Melbourne

ORP101A
Level 17, 300 Latrobe Street
Melbourne Vic 3000

Albury

542 David Street
Albury Vic 2640

Ballarat

ORP101N
305 Dana Street
Ballarat Vic 3350

Bendigo

ORP101O
26/28 St Andrews Ave
Bendigo Vic 3550

Broadmeadows

ORP101I
Level 3, 1100 Pascoe Vale Road
Broadmeadows Vic 3047

Camberwell

ORP101L
G.02/277 Camberwell Road
Camberwell Vic 3124

Cranbourne

ORP101H
Unit 13, 33-39 High Street
Cranbourne Vic 3977

Dandenong

ORP101S
Shop 1-2 Walker Street
Dandenong Vic 3175

Epping

ORP101T
725 High Street
Epping Vic 3076

Frankston

126-128 Young Street
Frankston Vic 3199

Geelong

ORP101D
69-71 Moorabool Street
Geelong Vic 3220

Hastings

ORP101M
Shop 3, 37 Victoria Street
Hastings Vic 3915

Heidelberg

ORP101U
100b Mount Street
Heidelberg Vic 3076

Narre Warren

ORP101W
Suite 3b, L2/58-60 Victor Crescent
Narre Warren Vic 3805

Ringwood

OTP101R
Suite 3, 41-43 Ringwood Street
Ringwood Vic 3134

Sunshine

ORP101J
Suite 6, 2 Devonshire Road
Sunshine Vic 3020

Traralgon

ORP101Q
2/35 Church Street
Traralgon Vic 3844

Werribee

ORP101V
54-58 Synnot Street
Werribee Vic 3030



Victorian locations

Melbourne	Frankston
Albury	Geelong
Ballarat	Hastings
Bendigo	Heidelberg
Broadmeadows	Narre Warren
Camberwell	Ringwood
Cranbourne	Sunshine
Dandenong	Traralgon
Epping	Werribee

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APM WorkCare injury management staff

Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Tom Kelly Regional Manager VIC/TAS M: 0479 066 603	Occupational Therapist • Bachelor of Occupational Therapy • Masters Ergonomics, Health and Safety	17 years (12 years OR and 5 years in Employer Direct Early Intervention Programs)	• AHPRA
 Urmila Gokhale Branch Manager VIC (New Employer) Melbourne - Southeast M: 0457 308 415 <i>*Speaks Hindi and Marathi</i>	Rehabilitation Counsellor • Grad Dip in Rehabilitation Studies • Grad Dip in Career Development • Certificate IV in Training and Assessment • Certificate IV in Occupational Health and Safety • Bachelor of Architecture • Mental Health First Aid	24 years' experience 14 years OR + 10 years Job Seekers/Disability Services	• ASORC (Full) - 1842 • Comcare - 4668 • WorkSafe NES and OES TAC NE • Registered National Panel of Assessors • Speaks/writes fluent Hindi and Marathi • Mental injury • Silicosis • Vocational counselling • Motivational interviewing
 Dr Samuel Bennett Branch Manager (Same Employer) VIC Melbourne - Central/North	Osteopath • Master of Health Science (Osteopathy) • Bachelor of Clinical Science	5 years OR + 8 years Clinical	• AHPRA OST0002068847 • WorkSafe OES • TAC SE NE • Ergonomic assessments including vehicle ergonomic assessments • Complex physical claims • Manual handling training

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Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Chris Tosin Team Manager NES VIC Melbourne - Southeast	Rehabilitation Counsellor • Bachelor of Health Sciences (Major in Rehabilitation Counselling) • Graduate Diploma in Rehabilitation Studies • Mental Health First Aid	9.5 years OR + 1 year Agent	• ASORC 11825 • TAC NE SE • WorkSafe NES OES • Comcare • DVA • Complex MI both NES/OES/RSS
 Josh Bloom Team Manager NES VIC Melbourne - Central	Rehabilitation Counsellor • Graduate Diploma in Rehabilitation Studies Rehabilitation Counselling • Bachelor of Behavioural Sciences with Honours Psychology • Mental Health First Aid	5 years OR + 1 year Clinical	• ASORC - 12331 • WorkSafe NES • Complex Psych / Secondary Psych • Complex MI NES and RSS • Vocational/Motivational interviewing
 Natalie Cappelletti Team Manager NES VIC Melbourne - North	Rehabilitation Counsellor • Bachelor of Health Sciences (Major in Rehabilitation Counselling) • Graduate Diploma in Rehabilitation Studies • Mental Health First Aid	4 years OR	• ASORC 12701 • WorkSafe NES • Psychological and physical injuries • Complex MI NES and RSS • Vocational counselling • Motivational interviewing skills
 Stefan Leye Account Manager & Team Manager	Exercise Physiologist • Master of Clinical Exercise Physiology • ESSA 17333	3 years VOC + 4 years clinical	• TAC SES NES • Complex physical and mental injury claims • Manual handling training • Early rehab injury • Functional Capacity Evaluations • Standard and vehicle ergonomic assessments

Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Dr Nadia Russo Team Manager	Osteopath - Master Public Health, Master Health Science (Osteopathy) - AHPRA OST0002061676	3 years VOC + 8 clinical	- TAC SES NES - Standard and vehicle ergonomic assessments - Functional Capacity Evaluations - Physical and psychological injury claims
 Liam Wallace Team Manager	Provisional Psychologist - Bachelor of Psychology - AHPRA PSY000260211	3 years VOC + 2.5 clinical	- TAC NES SES - Complex Psych / Secondary Psych - Psychological Counselling; ACT, CBT, Motivational Interviewing - Capacity Support Service
 Emma Craven Team Manager	Exercise Physiologist - Master of Clinical Exercise Physiology - ESSA 12137	2 years VOC + 6 years clinical	- TAC SES NES - Complex physical injury rehab - Early rehab injury - Physical injury and mental injury - Standard and vehicle ergonomic assessments - Functional Capacity Evaluations
 Rachael Telfer Team Manager	Exercise Physiologist - Master of Clinical Exercise Physiology - ESSA 15024	2 years VOC + 6 years clinical	- TAC SES NES - Standard and vehicle ergonomic assessments - Complex Physical injury and mental injury - Functional Capacity Evaluations - Early rehab injury

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 Dr Nicholas Crameri Team Manager	Osteopath - Master of Clinical Science (Osteopathy) - AHPRA OST0002061122	2-year VOC + 8 years Clinical	- TAC SES NES - Standard and vehicle ergonomic assessments - Complex physical injury and mental injury - Post-fracture management - Post-surgical management
 David Puddy Employer Placement Manager VIC Melbourne - Southeast	Employment Placement Manager - Diploma of Business Management - Cert IV Human Resource Operations - Mental Health First Aid	10 years OR + 3 years Disability Employment services	- Employer brokerage - Mature workers - Business coaching - Motivational interview skills - Alternative career guidance - Transport - Banking - Finance and HR / recruiting industries
 Nhu Tran Employer Placement Manager VIC Melbourne - West <i>*Speaks Vietnamese</i>	Employment Placement Manager - Bachelor of Business (Finance and Economics) - Certificate IV in Work Health and Safety - Mental Health First Aid	2.5 year OR + 2 years Disability Employment services	- Employer brokerage - Vietnamese job seekers - RTW/placement injury-type client - Job seeking strategies for RTW
 Melissa De Donato Lead Consultant VIC Melbourne - North	Rehabilitation Counsellor - Masters Rehab Counselling & Mental Health - Post Graduate Certificate in Rehabilitation Counselling - Grad Cert Counselling - Bachelor of Arts (Psychology & Humanities) - Mental Health First Aid	7 years OR + 13 years Disability	- ASORC 11300 - WorkSafe NES - Complex NES mental injury cases - GPCC upgrades - Motivational interviewing - Mature aged workers

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 Ester John Lead Consultant VIC Melbourne – North/West	Rehabilitation Counsellor • Bachelor of Health Sciences (Major in Rehabilitation Counselling) • Graduate Diploma in Rehabilitation Studies • Mental Health First Aid	4 years OR	• ASORC 12750 • WorkSafe NES • Complex MI both NES/OES/RSS • Vocational counselling
 Amrit Jaswal Lead Consultant VIC Melbourne - North <i>*Speaks Punjabi</i>	Rehabilitation Counsellor • Bachelor of Health Sciences (Major in Rehabilitation Counselling) • Graduate Diploma in Rehabilitation Studies • Mental Health First Aid	4 years OR	• ASORC 12791 • WorkSafe NES • Silicosis workers • Complex physical and mental injury • GPCC upgrades
 Tony Herbert Rehabilitation Consultant VIC Melbourne - Ballarat	Provisional Psychologist • Bachelor of Arts (Psychology) • Post Graduate Diploma of Psychology • Master of Professional Psychology	1 year OR and 1 year clinical	• AHPRA PSY0002636776 • WorkSafe NES and OES • Complex claims • Comcare • Psychological Counselling • Complex Psych / Secondary Psych
 Sheryl Gullia Senior Consultant VIC Melbourne – Southeast <i>*Speaks Hindi</i>	Provisional Psychologist • Master of Professional Psychology • Bachelor of Psychology (Honours)	4 years of clinical experience < 1 year OR	• AHPRA: PSY0002706306 • WorkSafe NES • Complex psyche claims

Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Natasha Popovic Senior Rehabilitation Consultant VIC Melbourne - North/West <i>*Speaks Serbian</i>	Rehabilitation Counsellor • Master of Health Sciences (Major in Rehabilitation Counselling) • Bachelor of Health Sciences (Major in Rehabilitation Counselling) • Mental Health First Aid	4 years OR	• ASORC 12516 • WorkSafe NES • Physical and mental injury NES • Motivational counselling
 Lauren Smyrnis Senior Consultant VIC Melbourne – North	Rehabilitation Counsellor • Post Graduate Dip in Rehab Counselling • Bachelor of Health Sciences Major in Health Promotion • Mental Health First Aid	2.5 years OR	• ASORC 13215 • WorkSafe NES • Physical and mental injury NES • Motivational counselling
 Sithara Arachchige Senior Rehabilitation Consultant VIC Melbourne – South East <i>*Speaks Sinhala</i>	Rehabilitation Counsellor • Masters in Rehabilitation Counselling • Graduate Diploma in Counselling Psychology • Bachelor of Psychological Sciences	5 years Life Insurance <1 year OR	• ASORC: 14576 • WorkSafe NES • Physical and mental injury NES • Motivational counselling • Vocational counselling
 Ellie Flanigan Rehabilitation Consultant VIC Melbourne - North/West	Rehabilitation Counsellor • Master of Rehabilitation Counselling and Mental Health • Bachelor of Psychological Science • Breathwork and Meditation Practitioner – Cool 2Be Conscious • Mental Health First Aid	2 years OR +6 months clinical	• ASORC 13274 • Mental Health Counsellor ACA • WorkSafe NES • Psychological and physical injuries • Motivational interviewing • All age workers

Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Fetima Saad Rehabilitation Consultant VIC Melbourne - North/West <i>*Speaks Arabic</i>	Rehabilitation Counsellor • Completing Masters in Rehabilitation Counselling • Post Graduate Dip in Rehab Counselling • Bachelor of Health Sciences (Majoring in Rehabilitation Counselling)	2 years OR	• ASORC 13200 • WorkSafe NES • Younger workers • Psychological and physical injuries • Motivational interviewing skills
 Ishika Malhotra Kumar Rehabilitation Consultant VIC Melbourne - North <i>*Speaks Hindi and Punjabi</i>	Rehabilitation Counsellor • Master of Counselling, Rehabilitation and Mental Health • Post Graduate Diploma in Rehabilitation Counselling and Mental Health • Bachelor of Psychological Sciences	1.5 year OR	• ASORC 14057 • WorkSafe NES • RTW/placement injury-type client • Job seeking strategies for RTW
 Nicole Servinis Rehabilitation Consultant VIC Melbourne – North <i>*Speaks Greek</i>	Rehabilitation Consultant • Bachelor of Health Sciences (Major in Rehabilitation Counselling, Minor in Mental Health) • Graduate Diploma in Rehabilitation Counselling	<1 year OR	• ASORC Associate member 14583 • WorkSafe NES • Vocational counselling • RTW/placement • Job seeking strategies for RTW • Psychological and physical injuries • Motivational interviewing skills
 Sejal Daddi Rehabilitation Consultant VIC Melbourne – Central <i>*Speaks Hindi and Marathi</i>	Rehabilitation Counsellor • Master of Counselling, Rehabilitation and Mental Health • Bachelor of Arts – Psychology Honours • Mental Health First Aid • Suicide Intervention Skills training	<1 year OR experience 1.5 Years clinical	• ASORC 14649 • WorkSafe NES • Mental Health Counsellor ACA R81041

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 Ayushi Ghosh Rehabilitation Consultant VIC Melbourne – Central <i>*Speaks Hindi and Bengali</i>	Rehabilitation Counsellor • Master of Counselling, Rehabilitation and Mental Health • Bachelor of Arts – Applied Psychology Honours	< 1 year OR experience	• ASORC 14589 • WorkSafe NES • Mental Health Counsellor ACA Level 2 membership
 Simona Gudziunaite Case Manager Assistant Melbourne – South East <i>*Lithuanian</i>	Rehabilitation Counsellor • Completing Masters in Rehabilitation Counselling • Bachelor of Psychology	< 1 year OR experience 2 years clinical	• ASORC Associate 14864 • WorkSafe NES
 Catherine Serle Lead Consultant VIC Melbourne - Geelong	Physiotherapist • Bachelor of Exercises Science • Master of Physiotherapy Practice	3 years OR + 6 years Clinical	• AHPRA PHY0002002261 • WorkSafe OES, NES • TAC SE NE • Physical and Mental injury claims • Ergonomic assessments • Knee injuries
 Mac Renshaw Lead Consultant VIC Melbourne - Southeast	Exercise Physiologist • Master of Clinical Exercise Physiology • Bachelor of Exercise and Sports Science	4 years OR	• ESSA: 23425 • WorkSafe OES • TAC SE • Ergonomic assessments • Comcare, ORAMS • Complex OES claims and PTSD claims • Physical and mental injury claims • Musculoskeletal injuries • Traumatic brain injuries

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 Annabelle Johnstone-Dougall Lead Rehabilitation Consultant VIC Melbourne - North	Exercise Physiologist Bachelor of Exercise and Sports Science with a Major in Clinical Exercise Physiology (Class I Hons)	5 years of clinical and 3 years OR	- ESSA 37142 - WorkSafe OES - TAC SE - Ergonomic assessments - Comcare - DVA - Physical injury and mental injury OES - WSA - Complex claims
 Dr Caitlin Parker Senior Rehabilitation Consultant VIC Melbourne - Southeast	Osteopath - Master of Health Science (Osteopathy) - Bachelor of Science (Osteopathy) - Bachelor of Exercise Science	2 years OR + 2 years clinical and 5 years Aged Care	- AHPRA OST0002430246 - WorkSafe OES - TAC SE NE - Standard and vehicle ergonomic assess - Physical injury claims - OES claims
 Dr Tammy Tran Senior Rehabilitation Consultant VIC Melbourne - West <i>*Speaks Vietnamese</i>	Osteopath - Bachelor of Health Sciences - Bachelor of Applied Science (Osteopathy)	2 years OR + 5 years Clinical	- AHPRA OST0002218118 - WorkSafe OES - TAC SE NE - Standard and vehicle ergonomic assess - OES claims - Physical and psychological injury claims
 Patrick Allen Senior Rehabilitation Consultant VIC Melbourne - Southeast	Exercise Physiologist - Bachelor of Exercise and Sports Science - Master of Clinical Exercise Physiology	2.5 years OR	- ESSA 37410 - WorkSafe OES - TAC SE NE - Ergonomic assessments - Comcare, ORAMS - Complex physical injury claims - Early intervention services

Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Dr Sarah Johnson Senior Rehabilitation Consultant VIC Melbourne – North West	Osteopath • Bachelor of Science (Complimentary Medicine) • Master of Osteopathy	17 years of clinical experience	• AHPRA OST0002427987 • TAC SE • Ergonomic assessments
 Dr Tom Eaton Senior Rehabilitation Consultant VIC Melbourne - North	Exercise Physiologist • PhD - Sport Science • Master of Clinical Exercise Physiology • Bachelor of Exercise and Sports Science (Honours)	3 years OR + 1.5 years Clinical	• ESSA: 3496 • WorkSafe OES • TAC SE NE • Standard and vehicle ergonomic assess • WSA • Functional capacity evaluations • Complex physical injury rehab • Lower back • Upper limb rehab • Manual handling training • Physical injury and mental OES
 Brandon Sutton Senior Rehabilitation Consultant VIC Melbourne - North	Exercise Physiologist • Master of Clinical Exercise Physiology • Bachelor of Exercise and Sports Science	3 year OR	• ESSA: 33813 • WorkSafe OES • TAC SE NE • Ergonomic assessments • Physical injury claims • OES claims
 Delwin Keasberry Senior Rehabilitation Consultant VIC Melbourne – North	Physiotherapist • Bachelor of Physiotherapy • Master of Business Administration	2 years OR experience 8 years clinical experience	• AHPRA PHY0001229759 • TAC SE • Ergonomic assessments

Contact name	Qualifications	Experience	Professional registration/ Services able to complete
 Jeffrey Lu Senior Rehabilitation Consultant VIC Melbourne - West	Physiotherapist • Master of Human Sciences (Rehabilitation Robotics) • Bachelor of Physiotherapy	8 years clinical and return to work	• AHPRA PHY0002061877 • TAC SE • Ergonomic assessments • Complex physical claims
 Amy Kane Rehabilitation Consultant VIC Melbourne - Southeast	Exercise Physiologist • Masters of Clinical Exercise Physiology • Bachelor of Exercise and Sports Science	1 year OR	• ESSA: 38790 • WorkSafe OES • TAC SE • Ergonomic assessments • Physical injury claims • OES claims
 Dr Daniel Bailey Rehabilitation Consultant VIC Melbourne - East/Southeast	Osteopath • Master of Health Science (Osteopathy) • Bachelor of Science (Osteopathy) • Bachelor of Arts (Behavioural Studies)	1 year OR + 1 year clinical	• AHPRA OST0002435622 • WorkSafe OES • TAC SE • Ergonomic assessments • OES claims
 Dr Damian Berenato Rehabilitation Consultant VIC Melbourne - Southeast	Osteopath • Master Health Science (Osteopathy) • Bachelor Science (Clinical)	1 year OR + 8 years clinical	• OST0002063388 • WorkSafe OES • TAC SE NE • Standard and vehicle ergonomic assess • Upper and lower limb rehab • Complex physical injury rehab • WSA and vehicle ergonomic assess • Manual handling training • Physical injury OES

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 Dr Eren Yondemli Rehabilitation Consultant VIC Melbourne - North/West	Osteopath • Master of Health Science (Osteopathy). • Bachelor of Science (Osteopathy)	2 years OR + 2.5 years Clinical	• OST0002432933 • WorkSafe OES • TAC SE • Ergonomic assessments • OES claims • Vehicle assessments • Physical injury claims
 Linh Bui Rehabilitation Consultant VIC Melbourne – Southeast <i>*Speaks Vietnamese</i>	Physiotherapist • Bachelor of Physiotherapy (Honours) • Sports Physiotherapy Level 1 Course (Australian Physiotherapy Association)	1 year clinical <1 year OR	• AHPRA PHY0002756444 • WorkSafe OES • TAC SE • Ergonomic assessments • Complex physical claims
 Dr Maureen Mola Rehabilitation Consultant VIC Melbourne – West/North	Osteopath • Master of Health Science (Osteopathy) • Bachelor of Science (Osteopathy)	< 1 year OR + 9 years Clinical	• OST0002001382 • WorkSafe OES • TAC SE • Ergonomic assessments • OES claims • Vehicle assessments • Physical injury claims
 Dr Daniel Allan Rehabilitation Consultant VIC Melbourne – North	Osteopath • Master of Health Science (Osteopathy) • Bachelor of Science (Osteopathy)	1 year OR + 3 year clinical	• AHPRA OST0002427987 • WorkSafe OES • TAC SE • Ergonomic assessments

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 Madhura Salvi Rehabilitation Consultant VIC Melbourne – Southeast <i>*Speaks Hindi and Marathi</i>	Exercise Physiologist • Master of Clinical Exercise Physiology • Bachelor of Physiotherapy	6 years of clinical experience < 1 year OR experience	• ESSA 31359 • TAC SE • Ergonomic assessments
 Kyril Gubsky Rehabilitation Consultant VIC Melbourne – Southeast	Occupational Therapist • Bachelor of Occupational Therapy (Honours)	< 1 year OR experience	• AHPRA OCC0002895127 • TAC SE • Ergonomic assessments • ADLs
 Carina Burger ADL Assessor Melbourne metro 60km	Occupational Therapist • Bachelor of Occupational Therapy	2 years OR 4 years clinical	• AHPRA OCC0002618407
 Amy Knight ADL Assessor Melbourne metro 60km	Occupational Therapist • Bachelor of Occupational Therapy	3 years OR	• AHPRA OCC0002625324
 Paul Romanin Senior VOC Consultant	Physiotherapist • Bachelor Applied Science (Physio) • Graduate Diploma (OH&S)	24 years VOC and Clinical combined	• AHPRA PHY000129893 • TAC SES • Tasks Analysis • Manual Handling • Standard and vehicle ergonomic assessments

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 Dr Lauren Haynes VOC Consultant	Osteopath Bachelor of Health Science/Bachelor of Applied Science (Osteopathy)	<1 year VOC + 5 years clinical	- OST0002314388 - TAC SES - Physical and psychological claims - Standard and vehicle ergonomic assessments - Functional Capacity Evaluations
 Jeffrey Lu Senior VOC Consultant	Physiotherapist - Master of Human Sciences (Rehabilitation Robotics) - Bachelor of Physiotherapy	VOC and clinical 8 years combined	- AHPRA PHY0002061877 - TAC SES - Standard and vehicle ergonomic assessments - Complex physical claims
 Jordan Tripodi Senior VOC Consultant	Exercise Physiologist Master of Exercise Physiology	2 years VOC + 5 years Clinical	- ESSA: 28015 - TAC SES NES - Standard and vehicle ergonomic assessments - Physical injury claims - Functional Capacity Evaluations
 Ann Chan Senior VOC Consultant	Physiotherapist - Bachelor of Physiotherapy - Cert IV in Workplace Health and Safety	2 years VOC + 8 years clinical experience	- AHPRA PHY0001988398 - TAC SES - Standard and vehicle ergonomic assessments

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